



MyNCR

Consumable Item Online Ordering

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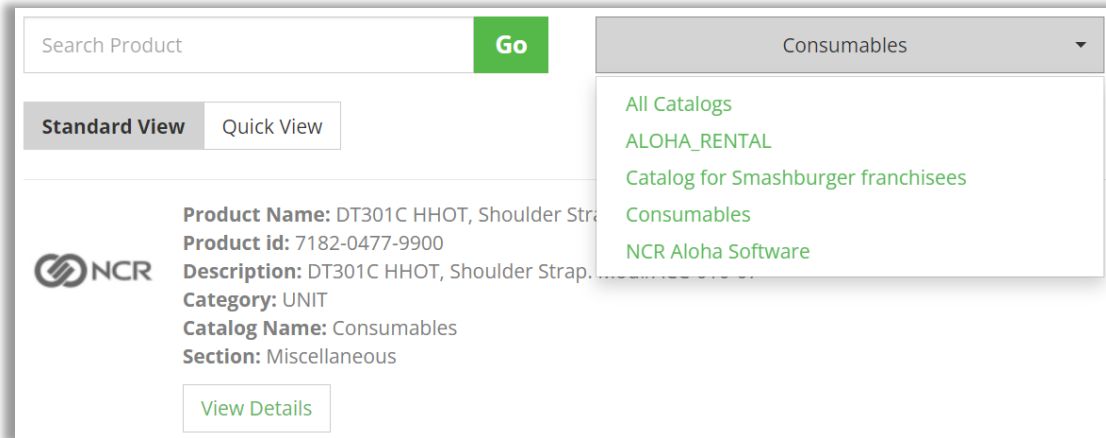
NCR has created a special class of items for ordering called "Consumables". Items in this class can be shipped same day if ordered prior to 2pm Eastern. Currently, consumable item orders may not be combined with items of any other type within the same order.

Ordering items from the consumable catalog follows the same process as ordering from any other catalog through catalog selection, item selection, and adding the consumable item(s) to your order cart. The process differs to prevent a user from attempting to create an order combining consumable items with items of another type.

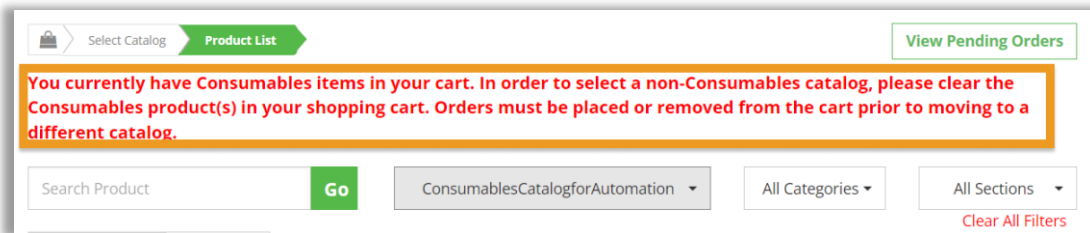
Carts with Consumable Products

This section outlines the behavior when a cart with a consumable item has been created but not submitted, and the user attempts to move to a non-consumable item catalog.

If you have created a cart containing consumable item(s), and then attempt to move to a non-consumable catalog, the dropdown field for catalog navigation will be disabled. Instead of displaying a list of assigned catalogs as shown below:



The dropdown will not display once a consumable item has been added to your cart, and text at the top of the screen will advise you that you must place the consumable item order or remove the item from your cart to proceed to a non-Consumable catalog.



If you exit MyNCR Online Ordering with a consumable item in your cart, when you return to Online Ordering all catalogs except the consumable item catalog will be inaccessible from the catalog selection screen, and advisory text will also display at the top of the screen:

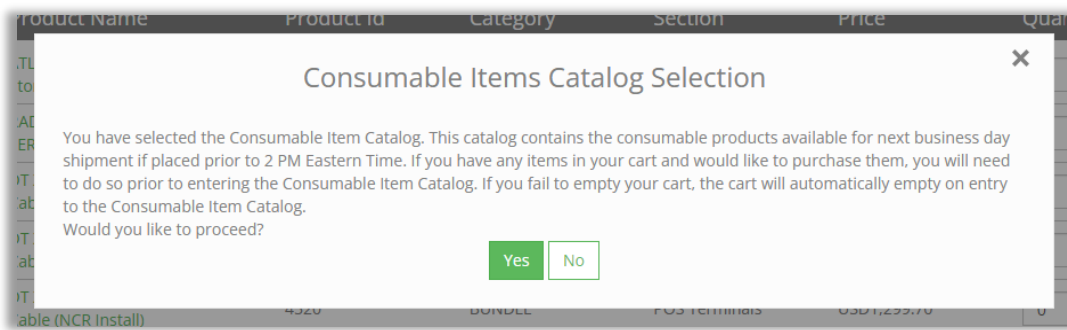
The screenshot shows the 'Select Catalog' page in the MyNCR Online Ordering system. At the top left, there is a 'Select Catalog' button with a shopping cart icon. At the top right, there is a 'View Pending Orders' button. Below these buttons is a red advisory message: 'In order to select a non-Consumables catalog, please clear the Consumables product(s) in your shopping cart. Orders must be placed or removed from the cart prior to moving to a different catalog.' Below the message is a search bar with the text 'Search Product' and a green 'Go' button. The main section is titled 'Select Your Catalog' and contains a grid of catalog options. The 'BDAP / McCafe' and 'Consumables' options are highlighted with orange borders, indicating they are the only accessible catalogs. The other options are dimmed.

Select Your Catalog		
BDAP / McCafe	BOS Server 3.0 Image	BOS Server 5.0 Image
Consumables	ConsumablesCatalogforAutomation	Drive Thru
Dual Point 2.0	eSmartClock	Front Counter

Carts with Non-Consumable Products

This section outlines the behavior when a user creates a cart with a non-consumable product and then attempts to move to a consumable item catalog.

If you have selected an item from a non-Consumable catalog in your cart and then attempt to move to a Consumable item catalog, a pop-up window will display, requiring a response before moving on.



- If you choose Yes, **any non-Consumable items will be removed from your cart** and you will be taken to the selected Consumable Item catalog
- If you choose No, the pop-up will close and you will be returned to the non-Consumables item catalog

If you exit Online Ordering with a non-Consumable item in your cart, then re-enter and attempt to select a Consumables catalog, you will receive the same popup. The Yes or No responses will have the same effect.